



*For you.
For your health.*

Information for our patients with insurance for a private ward

*Sind wilkum
zuän is!*

Welcome!



**Welcome and thank you for choosing Kantonsspital Obwalden.
We've got everything ready to make you feel at home and
looked after.**

As a patient with insurance for a private or semi-private ward, you will get to enjoy a wide range of extra benefits to take the weight off your shoulders and make your stay as pleasant as possible. At Kantonsspital Obwalden, we treat patients like our own family. That's why we place great value on personal and holistic care in combination with world-class medicine and tailored treatment offerings.

On our state-of-the-art inpatient ward, you will be welcomed by a light, airy and comfortably furnished room boasting a spectacular view over the lake and mountains. The hospital's idyllic location in the mountains of Obwalden and wide range of medical procedures delivered by qualified

specialists significantly increase the chances of a successful treatment outcome and a good recovery.

Overnight stays in hospital always go hand in hand with questions and uncertainties. Do not hesitate to ask our staff directly about any concerns you may have. Our employees will be happy to help you and see to your personal well-being – so that you can recharge your batteries and have a speedy recovery.

We hope you have a pleasant stay at Kantonsspital Obwalden.

**YOUR HOSPITAL MANAGEMENT
AND HOSPITALITY TEAM**





Äs Nätschi ha

Have a quick chat



In good hands

At Kantonsspital Obwalden, all aspects of your well-being will be seen to. From admission through to discharge, we will be by your side offering care and support and will always lend an ear for your concerns or requests. We would be happy to assist you with the formalities involved in admission, discuss your daily routine, and supply you with your preferred types of coffee and tea, as well as any newspapers and magazines of your choice. We arrange appointments for hairdressing, massages, manicures and pedicures. On request, we can also organise meeting rooms and conference technology as part of our business service.



Vertruiwä

Trust





Well treated

We hold ourselves to the highest standards of medical care possible: You will be treated and advised personally by our consultants, senior doctors and specialists. Our experienced and dedicated team of doctors use cutting-edge investigative and surgical techniques. To provide the best possible care, particularly in specialist medical disciplines, we work in close collaboration with Luzerner Kantonsspital.



Well looked after

At our hospital, you will reap the benefits of personal attention. Respect and appreciation are core principles of our work. We will provide you with care that's tailored to your needs – including where this involves interdisciplinary collaboration between all departments of the hospital. To ensure that you get the best care possible, you and your loved ones will be directly involved in the planning and delivery of the care services.

By working together with you, we aim to achieve the best treatment and care outcomes, as well as the best quality of life at all stages of your life. The care on offer includes a wide range of outpatient treatments as well as prevention and advisory services. To promote the healing process, you can also access aromatherapy, physiotherapy consultations and more.





ds Gspiri

Sensitivity, awareness,
understanding



Recuperate by Lake Sarnen

46°89'0

8°24'60

01.5"N

0.4"O



Pampered

Enjoy the comforts and high standards of a hotel combined with the best medical care. For example, you can choose from a variety of different sizes and shapes of pillow to make sure you get a good night's sleep. The rooms are furnished with natural materials for an ambience that boosts your well-being. Gaze out of the windows and savour the panoramic views of the gorgeous Obwalden landscape. Patient well-being is the top priority at all times.

+ HOSPITALITY

häimälig

Homely, familiar, comfortable



Määlti

Bon appetit





Great service

Good nutrition can promote the healing process. At Kantonsspital Obwalden, you will eat like a king or queen. Our well-balanced and varied menus are inspired by world-class restaurants. Our kitchen staff will indulge your taste for the finer things in life and source top-quality ingredients, ideally seasonally and locally. Each day, you will be able to choose between three menu types: Mediterranean, light food and vegetarian, plus a selection of seasonal menus. You can also devise your own meals based on your individual preferences. If you have any questions about nutrition or food intolerances, our specialists will be happy to advise you.



*Häbid
Si Soorg!*

Look after yourself!



Well prepared

Would you like a hand with packing? Would you like us to book a taxi for your journey home or to the health spa? We'd be happy to help and will take the time to say good-bye to you personally.

We hope that you get on well and wish you all the best.





Obwalden –

in the heart of
Switzerland



*heart of
land*

Table of services

HOSPITALITY/COMFORT	SEMI-PRIVATE	PRIVATE
Comfort twin room	●	
Comfort single room		●
Personal care by the hospitality management team	●	●
Free choice of meals (including catering for one family member or guest)	●	●
Drinks included	●	● WINE ON REQUEST
Coffee and tea bar, plus cold drinks in your room	●	●
Selection of fruit and snacks	●	●
Bath robe for personal use	●	●
Choose your own pillow for a good night's sleep	●	●
Toiletry bag containing a range of high-quality toiletries	●	●
Free access to TV and radio	●	●
Newspapers and magazines of your choice	●	●
Business service (meeting rooms with conference technology)		●
Parking passes	1 PASS PER STAY	ALL PASSES FOR PATIENTS AND VISITORS
Taxi voucher for your trip home or to a health spa/rehabilitation centre		●

CLINICAL SERVICES	SEMI-PRIVATE	PRIVATE
Priority allocation of treatment appointments based on medical urgency and availability	●	●
Admission via the division for patients with supplementary insurance in the outpatient clinic	●	
Welcome by the hospitality management team and escort to the room reserved for you		●
Privacy in the recovery room at the surgery centre		●
Care by highly qualified nursing staff	●	●
Fixed point of contact in the physiotherapy department	●	●
Personalised daily schedule		●
Extended visiting hours of 10 a.m. to 10 p.m.	●	
Flexible round-the-clock visiting hours		●
Use of the room until 4 p.m. on the date of discharge if needed		●

MEDICAL SERVICES	SEMI-PRIVATE	PRIVATE
Free choice of doctor (consultants, in-house specialists and attending doctors)	●	●
Treatment and care by your chosen doctors	●	●
If requested, your loved ones can be updated directly after your procedure	●	●
Initial contact in case of emergency by the doctors on duty and your chosen specialists will be called upon as soon as possible	●	●
Daily, comprehensive visits and consultations by your chosen doctors	●	●
Doctors providing treatment can also be reached outside of visits on request	●	●

Upgrade

UPGRADE YOUR WELL-BEING

Would you like to benefit from our additional services for private patients? By booking an upgrade, you will enjoy personalised services, greater comfort, a bespoke furnished room and a wider range of food while in our hospitality and care. We provide our medical services based on your insurance class. For this reason, you are not included in this exclusive supplementary offer.

If you have any questions or require further information, the patient administration team would be happy to help.

CONTACT PATIENT ADMINISTRATION

Telephone +41 (0)41 666 40 07
patientenadministration@ksow.ch

the best. Best wishes
and all